

**Fullerton Orthopaedic Surgery Medical Group  
Fullerton Office**

**FOR OUR PATIENTS**

**Frequently Asked Questions**

Q: What is an Orthopaedic urgent care?

A: Urgent care services include the treatment of fractures, dislocations, sprains and strains. We have on-site x-ray facilities, casting/splinting, and a minor procedures room for laceration repair.

Q: What if I am having a life threatening medical emergency?

A: You will need to call 911. The Orthopaedic urgent care is not designed to treat life threatening medical emergencies.

Q: What type of services will not be provided?

A: Non-Orthopaedic urgent care issues such as chest pain, breathing difficulties etc. Significant trauma requiring a higher level of care (such as: open fractures, vascular injuries, high energy trauma from car and motorcycle accidents etc.)  
No treatment for head injuries or above the neck.

Q: Is the urgent care a 24-hour facility?

A: No. The Fullerton Orthopaedic Urgent Care runs during the normal clinic hours of 8:00 am to 4:30 pm.

Q: How is an Orthopaedic urgent care different from the emergency room?

A: There are several important differences between the urgent care and an emergency room. The urgent care is not designed to treat severe injuries and is not a 24-hour facility. Due to the smaller scale and patient volume, the urgent care can provide efficient care **saving you time and money**.

Q: Will my care be covered by insurance?

A: We are contracted provider for all large health plans. Your insurance will be verified at the time of service. Any out of pocket expense will be discussed at the time of service

Q: What if I do not have out of network benefits?

A: Our financial counselor will assist each patient to determine their best option.

Q: What should I bring?

A: Please bring your current valid insurance ID card. Knowledge of your medical history to include all medications and dosage taken currently is helpful.

# Celebrating Over 50

# Years of Orthopaedic

# Achievement and Excellence



**Meeting the needs  
of today's active  
lifestyle with  
*Care,  
Compassion and  
Convenience***

**Now  
Open**

## **ORTHOPAEDIC URGENT CARE**

**Fullerton's newest care facility can save you time and money over traditional emergency room visits.**

Supported by Fullerton Orthopaedic Surgery, our new urgent care facility offers all board certified and fellowship trained doctors

- ✓ No appointment needed
- ✓ Convenience of walk in service
- ✓ Dedicated care for sports enthusiasts
- ✓ On-site X-ray services
- ✓ Minor laceration care
- ✓ Casting, splinting and bracing for athletic injuries
- ✓ Accepts all major insurance carriers plus -

Medicare, PPO, Workers Compensation and private payments

**Contact the Walk-In Clinic at  
(714) 888-1150**

**Located conveniently at -**  
101 Laguna Road, Suite C  
Fullerton, CA 92835  
Upstairs with elevator available

**Hours of Operation -**  
Monday – Friday -  
8:00 a.m. - 4:30 p.m.

[www.fullertonorthopaedic.com](http://www.fullertonorthopaedic.com)